

## REFER-A-FRIEND REWARD PROGRAM

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We operate a Refer-a-Friend reward program ("RAF Program"). You may only participate in the RAF Program if you are invited by us to do so and your participation is entirely at our discretion.

To use the RAF Program you must follow the instructions published on our website from time to time. As a member of the RAF Program you will be given a unique link to our sign up page (your "RAF Link"), which is available from your control panel. Your RAF Link may be shared via email, social media or on other websites. You may not use the following methods to promote your RAF Link:

- **Email SPAM:** sending unsolicited marketing email. However, you may send emails to people you know or who have given you permission to send them marketing emails for products and services similar to HideMyAss.com;
- **Comment SPAM:** posting referral links on blogs, message boards and forums in cases where the discussion or content is not related to the services we offer. However, you may advertise your RAF Link on websites which are discussing VPN/proxy services or in a forum signature. You should never use automated bots to post comments containing your RAF Link;
- **Black Hat techniques:** using "Black hat" SEO marketing on your website, such as keyword stuffing, invisible text or doorway pages;
- **Incentives:** offering incentives to user such as cash back or other rewards, except where facilitated by features on our site;
- **Key word bidding:** bidding on any online advertising system (such as Google Adwords)

You may not place your RAF Link on any website which contains content which is:

- unlawful, harmful, threatening or otherwise objectionable;
- facilitates or promotes illegal file sharing, copyright infringement or computer hacking;
- facilitates or promotes any other criminal activity or breach of civil law.

You may not use your RAF Link to order a subscription for yourself.

When a customer follows your RAF Link to our site, we place a tracking cookie on that customer's computer or mobile device which will be used to identify that customer as a referral from you provided that customer creates an account (including a free account) on our site within 30 days (after which the cookie expires). If the customer uses another computer or mobile device to create an account or deletes the tracking cookie before creating the account, then you will not earn a reward under this RAF Program.

The rewards offered for referring customers to our service are as set out on our website, and these may be altered by us without notice.

Rewards will be applied to your account shortly after a valid purchase of an HMA! Pro VPN subscription is made using your RAF Link as described above. If a transaction which has earned a reward for you is later reversed for any reason (e.g. the customer requests a refund or the payment is subject to a chargeback), then that reward will be removed from your account. If the original reward was in the form of free VPN days, and such removal results in your account having negative VPN days, then this will be subtracted from any future subscription purchased by you, or reward days granted to you through the RAF Program.

If your subscription has already expired when a reward is made, then that reward will be suspended by us and only become available to you to use after you purchase a new subscription. Suspended rewards are also liable to be cancelled for the same reasons as active rewards. If an account has been disabled by us for any reason, then it is also ineligible for RAF rewards. Where an account has had no active subscription for more than 12 months, any suspended RAF reward time will expire.

If your own VPN account is subject to a chargeback or other payment reversal (including a refund requested by you under our 30 day money back guarantee), then we may cancel any unused rewards made to you under the RAF Program.

**Last Updated: 19 July 2016**

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